

Administrator's Guidelines

THE INDUSTRIAL DEVELOPMENT AUTHORITY OF THE COUNTY OF PIMA THE INDUSTRIAL DEVELOPMENT AUTHORITY OF THE CITY OF TUCSON, ARIZONA JOINT SINGLE FAMILY MORTGAGE REVENUE BOND PROGRAM OF 2024

> Published July 19, 2023 Revised 04/17/24

Updates are detailed on Page 3





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PROGRAM UPDATES 2024 Archived Program updates found on the last page of this guide

Date	Торіс	Page
02-21-24	Revised Targeted Area Census Tracts Effective 02-22-24	8
02-22-24	Revised reservation start date and bond issuance date	21
04-17-24	Update Non-purchasing spouse requirements Revised reservations state date and bond issuance date	12 21

CONTACT DIRECTORY 954-217-0817 or Toll Free (888) 643-7974 Select Option #2

Question	Option #	email
Lender Training (Program & System)	Option #4	Click here
Lender User Access (Credentials, Disabled Access, etc)	Option #1	Click here
eHPay - Digital Payment of Compliance Fees	Option #3	Click here
Program Eligibility Questions - READ THIS GUIDE FIRST	Option #2 Click here	
Deficiencies - To view and upload compliance file deficiencies	View compliance and Servicer DEFI's in <u>eHP FrontPorch</u> using Digital Docs App, Deficient Compliance Files drop down men	
Loan Specific Questions - If you have any questions related to a specific loan already reserved/rate locked in the eHPortal.	Post note in Collaboration Station within <u>eHP FrontPorch</u>	
Credit underwriting questions, refer to their internal UW Department or US Bank	(800) 562-5165	Click here
System Errors - Technical Assistance	Option #6	Click here
DU Findings, DTI, Insurance, Collateral and Purchase of the loan questions all need to be addressed by the Servicer directly. eHousingPlus cannot assist you with questions related to these items. Shipping First or Second mortgage closed loan files Questions regarding exceptions on first and second mortgage closed loan files U.S. Bank	(800) 562-5165	<u>Click here</u>
U.S.Bank All Regs Site	https://www.allregs.com/tpl/put	blic/usb_bond_tll.aspx

(Rev 11/03/23)

Pima-Tucson Lighthouse Program Team



IDA's of Pima County/City of Tucson

Create and direct implementation of the first mortgage and down payment assistance program, set the rate, term and points and market the program.

Participating Lenders

Take applications, reserve in their own systems, process, underwrite, approve, fund, close and sell qualified loans to the program. Lenders are responsible for servicing program loans in accordance with Agency (FHA, etc) requirements until they're purchased by the Master Servicer.

US Bank Master Servicer

Provides information on acceptable loan products, delivery and funding, receives all first mortgage files, reviews first mortgage files, notifies lenders of first mortgage file exceptions, approves first mortgage files, purchases pools and delivers loans, delivers certificate.

eHousingPlus Program Administration

Maintains the program reservation system, websites, and posts Administrator's guide, forms, training materials, provides program and system training, answers program and system questions, receives compliance files, reviews, posts and notifies of exceptions and approves compliance file.

PROGRAM PRODUCTS

PLEASE NOTE THAT RATES AND ASSISTANCE AMOUNTS ARE SUBJECT TO CHANGE AT ANY TIME. With respect to reserved loans, the rate and assistance will not change as long as loans are delivered according to the timetable included in this Guide. Refer to the Rates/Offerings chart on the eHousingPlus web page for this program. The Lighthouse program offers FHA, USDA-RD and VA loans only.

Daily Rate Lock Reservation Availability

Reservations in this program are available Monday - Friday 9:00 a.m. - 7:00 p.m. Mountain Standard Time excluding holidays. Funds are available first-come, first-served. Funds are limited and lenders should only reserve funds for loans expected to close. Excessive cancellations will result in lender losing originating privileges.

LIGHTHOUSE FIRST MORTGAGE

ASSISTED RATE LOAN WITH DOWN PAYMENT ASSISTANCE

The borrower receives a 30-year, fixed rate, fully amortizing first mortgage loan with 360 level monthly payments as well as an assistance payment equal to **4%** of the note amount to apply toward down payment or closing costs and pre-paids. Current rates are available online within the system, <u>click on this link</u>. Income limits apply.

LIGHTHOUSE ASSISTANCE - 5-YEAR FORGIVABLE SECOND MORTGAGE

The Assistance is calculated on the total Note amount. **This amount is funded by the lender at closing and reimbursed by U.S. Bank upon loan purchase.** The 4% Assistance may be used for down payment or closing costs and pre-paids. While there is no cash back in the Lighthouse program, the borrower may be reimbursed for any overpayment of escrow. Because the Assistance is a fixed percentage, any remaining Assistance must be applied as a principal reduction. **Assistance is in the form of a 0% interest, second mortgage, forgivable after the 60th month, with no scheduled payments.** Any remaining amount of the DPA second mortgage will only be due from the borrower if the first mortgage is prepaid, refinanced or if the borrower sells, transfers or otherwise disposes of the property, including foreclosure, before the end of the 60 month period. The Assistance is reserved automatically with the first mortgage reservation. There is no additional reservation necessary.

(Rev 11/03/23)

THE LIGHTHOUSE PROGRAM REQUIREMENTS

All loans in this program must be FHA, VA, USDA:RD loans. Follow Agency (FHA, VA, USDA:RD) guidelines unless otherwise noted.

Eligible Area

All of Pima County including the City of Tucson.

Eligible Borrowers

1. Buyers and their spouse (occupant and non-occupant) must be first-time buyers (exceptions to the first-time buyer requirement for buyers using the Veterans Exception and buyers purchasing in a Targeted Area qualifying census tract).

2. With regard to citizenship requirements, follow applicable Agency (FHA, USDA-RD, VA) and U.S. Bank guidelines.

3. Buyers and their spouse must not exceed the maximum household income and purchase price limits determined by the program.

- 4. Follow Agency (FHA, USDA-RD, VA) and U.S. Bank guidelines for non-citizens.
- 5. Buyers must live in the property they purchase as their principal residence.

6. All applicants must be considered irrespective of age, race, color, religion, national origin, sex, marital status, military status or physical handicap. This is an equal opportunity program.

- 7. Buyers must occupy the property purchased within 60 days of closing.
- 8. Contact the eHousingPlus Compliance with questions regarding eligibility.

9. A fraud report is required for all borrower. And a real property search is required for a non-purchasing spouse.

First-Time Buyer

A first-time buyer means, except for borrowers purchasing under the Veterans Exception, the borrower must have had no ownership Interest in a principal residence at any time during the three-year period prior to the date on which the Mortgage Loan is executed.

Documentation Required to Validate First Time Homebuyer Eligibility Fraud Report & Real Property Search Requirements

The following evidence is required and must be included with each loan submission file (compliance file): A Fraud Report is required for all borrowers. Include ALL pages of the Fraud Report. The Lender must CLEARLY identify (using highlight or asterisks) the borrower property current ownership and three year history. On page one of the report, please include notation to identify the Fraud Report page number, without this identification, the file cannot be compliance approved.

A Real Property Search is required for a Non-Purchasing Spouse, in the county in which the NPS lives. The results of the search must be printed and included as part of the eHousingPlus compliance file submitted post-closing.

The past three years federal income tax returns are not required for program purposes. The Servicer will have a required for tax returns, please contact U.S. Bank.

FIRST-TIME BUYER EXCEPTIONS

Veterans Exception

Veterans who meet the qualifications listed in this paragraph are not required to be first-time homebuyers. Congress has reinstated the Veteran's Exception provision. For this feature, "veteran" is defined as "a person who served in the active military, naval or air service, and who was discharged or released therefrom under conditions other than dishonorable.:" The Mortgagor Affidavit has a checkbox that states: "Mortgagor or Co-mortgagor meets the requirements to qualify as a 'veteran' as defined in 38 U.S.C. Section 101 and has not previously obtained a loan financed by single family mortgage revenue bonds utilizing the veteran exception to the first-homebuyer requirement set forth in Section 416 of the Tax Relief and Health Care Act of 2006. Attached hereto are true and correct copies of my discharge or release papers which demonstrate that such discharge or release papers which demonstrate discharge or release was other than dishonorable." Veterans would need to provide a valid DD214 that reflects a discharge status of other than dishonorable to qualify under the Veterans' Exemption.

Targeted Areas

Identified as Qualified Census Tracts and Areas of Chronic Economic Distress (if any) which are listed below, a borrower purchasing in home in a targeted area census tract is not required to be a first-time buyer. <u>Click on this link to look-up the property address</u>. Then compare the tract tract to the allowable targeted area census tracts listed below. If you find a match, the property is located in a targeted area. When reserving funds, choose from the TARGETED AREA rate/offering.

11.00	12.00	13.02	13.03	14.00	18.01	23.00
24.00	26.02	26.03	26.04	28.01	28.02	31.03
35.03	35.05	37.02	37.04	37.07	38.01	39.01
41.15	41.17	41.22	43.20	44.07	45.05	45.10
45.11	45.13	45.14	52.00	9408.00	9411.00	

Per Rev. Proc. 2024-08, the following census tracts constitute the Targeted Areas for this program:

Effective with new loan reservations in Lighthouse 3.0 on 02/22/24

HOMEBUYER EDUCATION

All borrowers (any primary borrower on the Note/Warranty Deed) must complete a homebuyer education course (co-signers do not attend homebuyer education). The Homebuyer Education course must meet the standards for Homeownership Education & Counseling set by HUD or the National Industry Standards. Post-closing education is not acceptable. Education provided by a mortgage insurance company may be acceptable however, it is the lenders responsibility to ensure the course meets the standards described above.

Click on this link to view the <u>HUD approved courses</u>.

eHomeAmerica online course: <u>https://www.ehomeamerica.org</u>

Fannie Mae HomeView online course: https://www.fanniemae.com/education

Framework online course: https://homeready.frameworkhomeownership.org

Freddie Mac CreditSmart online course: <u>https://creditsmart.freddiemac.com/paths/homebuyer-u/</u>

https://www.finallyhome.org/en/partners/mgic/ (This is the ONLY homebuyer education that would be acceptable from MGIC. The ReadyNest course is NOT acceptable) (Added 08/10/23)

Credit Score, DTI & LTV Requirements Government Loans

(Source U.S. Bank Product Guidelines)

- Lenders should always refer to the most current U.S. Bank Product Guides published on the AllRegs website. <u>Use this link</u>, then select U.S. Bank HFA Lending Guide/500: Housing Finance Agency Programs/ Arizona/Tucson-Pima IDA/Product Guides.
- Mid credit score must be the minimum or above.
- If a loan agency requires a higher minimum credit score, lower DTI, or lower LTV, lenders must follow the loan agency guidelines.
- If a lender requires a higher minimum credit score, lower DTI, or lower LTV for their other loans, they may apply the more restrictive requirements for the Lighthouse program loans.
- For borrowers with no credit score, lenders must follow U.S. Bank and loan agency guidelines. Refer to the AllRegs for current requirements.

Product Type	Property Type	Maximum DTI ³ GUS, LPA, DU	Minimum Credit Score ²	Required Reserves
VA USDA/RD	1 – 4 Units,	45%	640	As determined
	Condos/Townhomes 4	50%	680	by GUS, DU, or
	Manufactured Homes 5	45%	660	LPA
FHA Cond	1 – 4 Units, Condos/Townhomes ⁴	45%	640	As determined
		50%	680	by GUS, DU, or
	Manufactured Homes 5	45%	660	

AUS Submissions - Accept/Approve Eligible

Manually Underwritten 1

Product		Maximu Rati		Minimum	Required	
Туре	Property Type	Housing	Total Debt	Credit Score ²	Reserves	
VA	1 – 4 Units, Condos/Townhomes ⁴	N/A	41%	640	2	
USDA	1 – 4 Units, Condos/Townhomes ⁴	29%	41%	640	2	
FHA	1 - 4 Units Condos/Townhomes ⁴	31%	43%	640	2	

1. Refer to <u>Manual Underwriting</u> below for additional information and guidance for borrowers with no credit score.

 Minimum credit score shown is required for all borrowers who have a credit score. If <u>IDAs of Pima</u> and <u>Tucson</u>, FHA, VA, or USDA/RD require a higher credit score, the highest required credit score must be used.

 Maximum DTI; if <u>IDAs of Pima and Tucson</u>, FHA, VA, or USDA/RD require a lower DTI, the lowest required DTI must be used.

4. Refer to Condo Project Approval Requirements below for condo approval information.

 Manufactured homes must meet all HFA, State, FHA, VA, USDA/RD, and U.S. Bank requirements to be eligible for sale to U.S. Bank Home Mortgage. Refer to the HFA Lending Guide <u>900: H.</u> <u>Manufactured Housing Requirements</u>, <u>713.19 Manufactured Housing</u>, <u>1500: Manufactured Housing</u>, and <u>IDAs of Pima and Tucson</u> for additional information.

Footnotes refer to the most current U.S. Bank Product Guides published on the AllRegs website. <u>Use this</u> <u>link</u>, then select U.S. Bank HFA Lending Guide/500: Housing Finance Agency Programs/Arizona/Tucson-Pima IDA/Product Guides.

PROGRAM HOUSEHOLD QUALIFYING INCOME

Program qualifying income considers the income of borrowers and their spouses (regardless of spouse's occupancy of the primary residence and whether or not a party to the loan) AND all household members 18 years of age or older (related or unrelated).

Unless otherwise directed, Lenders are responsible for assuring that loans meet the strictest of Agency (FHA, etc) and/or program guidelines with respect to income and sales price limits.

Household Income Limits See pages 23 - 27 for compliance income guidance

	Non-Targeted Areas	Targeted Areas
1 - 2 Person Household	\$91,600	\$109,920
3 or more Person Household	\$105,340	\$126,351

To determine the number of people in the household include everyone who will live in the home as their principal residence.

Acquisition Limits (Sales Price Limits)

The sales price must include everything paid by the buyer or on the buyer's behalf.

County	NON-TARGET	TARGETED
1 unit	\$481,176	\$588,104
2 unit*	\$616,111	\$753,024
3 unit*	\$744,679	\$910,164
4 unit*	\$925,491	\$1,131,156

*2-4 unit properties must be at least 5-years old, no new construction.

Property Qualifications

- New or existing, attached or detached, one to four units*, town-homes, PUD's, condos and manufactured** homes are allowable in the program.
- While the program refers to Acquisition Limits in most cases this is the Sales Price and is never FHA Acquisition limits. Must include everything paid by the buyer or on the buyer's behalf.
- Homes are considered new if never previously occupied.
- Not permitted in the program: mobile, recreational, seasonal or other types of vacation or non-permanent homes
- The remaining economic life of the property may be no less than 30 years.
- Land may not exceed the size required to maintain basic livability.
- Properties purchased in the program must be residential units.
- No more than 15% of the square footage of the home being purchased may be used in connection with a trade or business including Child Care services (other than incidental rental from eligible multi-unit structures).
- No refinances. However, temporary, construction or bridge financing with a term of 2 years or less may be taken out with a program loan
- Construction to perm is not permitted.

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**Manufactured Housing Requirements

Manufactured homes must meet all HFA, State, FHA, VA, USDA/RD, and U.S. Bank requirements to be eligible for sale to <u>U.S. Bank Home Mortgage.</u> Look for *Discover customized partnerships for HFA lending*, then click on HFA guidelines. Click on U.S. Bank HFA Lending Guide. Refer to the U.S. Bank HFA Lending Guide 900: H. Manufactured Housing Requirements, 713.19 Manufactured Housing, 1500: Manufactured Housing.

- o Minimum 660 FICO
- o Maximum DTI is 45%
- NO Manual Underwrites Allowed
- o NO Single-Wide Manufactured Housing

FINANCING FACTS

It is the responsibility of the lender to follow all program, Agency (FHA, USDA-RD and VA) and master servicer guidelines.

Additional Fees

No Broker Fees or additional fees to realtors are allowed to be charged on the first or second mortgage.

Appraisal

The appraisal must indicate that the home has at least a 30 year remaining useful life.

Assumptions

First mortgage loans may be assumed by a qualified borrower meeting qualifying requirements, income and acquisition price restrictions in place at the time of the assumption. Such loans must continue to fully comply and be insured or guaranteed by the insurer/guarantor or the mortgage insurer. The second mortgage loan is not assumable.

Buydowns

Not allowable.

Cash Back Cash back to the borrower is not permitted. Borrowers are permitted a reimbursement of pre-paids and overage of earnest money deposit to the extent any minimum contribution has been satisfied and is permitted by Agency (FHA, USDA-RD, VA) guidelines.

Co-signers Permitted to the extent allowed by applicable Agency. Treat co-signer income as directed by the Agency. A co-signer cannot have any ownership interest in the property (they cannot be on the mortgage/deed/warranty deed). A co-signer cannot live in the property.

Construction to Perm

Construction to Perm is not permitted in this program.

Final Typed Loan Application (1003) The typed application signed and dated by all parties is required. Loan interviewer must complete and sign page 3 of 4 of the 1003. If this is not possible, then an Officer must sign in place of the interviewer. All persons taking title to the property must execute all program documents. The income disclosed on the Affidavit must be the same or more than that shown on the 1003. The purchase price, loan amount, and other financial details must be the same as shown on all other documents.

Minimum Loan Amount

There is no minimum loan amount required in this program.

Non-Purchasing Spouse - Must sign ALL Program documents (reference page 15 of this guide) **AND** the Deed of Trust (and applicable riders/disclosures). Signing the Deed of Trust and other related documents does not make the non-purchasing spouse a Co-Borrower. If the borrower is vesting as their "sole and separate" property the spouse must sign a Quit Claim Deed AND all of the program documents. (Rev 04/17/24)

Ownership in Other Properties

All Loan Types - Divorced Borrower, If divorced and marital home was awarded to the spouse the borrower must be off the mortgage, note and deed of the marital home.

Owner Occupancy Requirement The borrower receiving the Down Payment Assistance Loan must occupy the residence for the term of the loan or until the loan is satisfied and within 60 days of loan closing.

Power of Attorney - Permitted but must be satisfy Agency (FHA, USDA-RD, VA) or GSE requirements as well as US Bank requirements. Refer to the US Bank lending manual, <u>click on this link.</u> Active duty military personnel may provide an Alive and Well Letter. Lenders should contact their title company/closing agent for information regarding POA requirements in the State of Arizona.

Prepayment The second mortgage loan, as well as the first mortgage loan, may be prepaid at any time without penalty. If the first mortgage loan is repaid within the first 36 months, a pro-rated amount of the second mortgage balance must be repaid.

Real Estate Purchase Contract The full address of the property, full names of all sellers and buyers, total purchase price of the property must be included. If there is not an address for new construction, a lot number and subdivision name are required. All named persons must sign. Include the name and title whenever a representative is signing for a corporation.

Recapture Tax

Borrower(s) may be subject to recapture tax upon resale if borrower(s) have a gain resulting from the sale or disposition of the property purchased under this Program within the first nine years of ownership and the initial qualifying annual Household Income increases above specified levels at the time of sale or disposition of the residence. A borrower should be provided the Recapture Brochure at time of reservation, this may be printed directly from the eHP FrontPorch portal using the eHProForms app.

Recordation Requirements The first and second mortgages must be recorded in the following order: First Mortgage, Assignment of First Mortgage;

Second Mortgage and Note recorded as one document (Marital Status must be noted for all borrowers).

Remaining Reserves

Remaining reserves are not established by the program. If any, these are determined by the type of financing used (i.e. FHA, VA.).

Second Lien Hazard Insurance - The IDAs of Pima/Tucson should be listed on the hazard insurance as 2nd Lien mortgagee:

Industrial Development Authority of the County of Pima 2980 N. Swan Road #222 Tucson, AZ 85712

Second Lien Mortgagee Clause

Industrial Development Authority of the County of Pima 2980 N. Swan Road #222 Tucson, AZ 85712

Second Mortgage Documents – Documents to be prepared for the second mortgage: Partial Exemption disclosure (TRID disclosure not required), second deed of trust and second promissory note. The Partial Exemption disclosure should be prepared and provided to the Borrower at time of loan reservation as a Draft, and the final disclosure to be provided at closing with the deed of trust and note. The second deed of trust is to be recorded after closing. No title policy is required for second mortgage. US Bank reviews all second mortgage documents. NOTE: Reference HFA specific checklist for second lien documentation required for delivery in the <u>U.S. Bank Lending Guide</u>.

PROCESS SUMMARY FROM TRAINING TO LOAN PURCHASE

LENDER ONBOARDING

Our On-Boarding process is designed to provide all participating lenders and their staff web-based training related to the Program, Technical and Workflow requirements of each program.

Based on your role, there are certain training requirements prior to adding a new Program and Features. These are determined based on which modules you have completed in the past, and which Programs you want to add to your Portfolio.

Once you have submitted the eHP On-Boarding Registration, the eHP On-Boarding Team will create a specific training program for you based on the role(s) you selected, and you will receive an email confirmation with relevant information. Upon completion, your User Credentials will be created (if you are new User) or updated (if you are a current user) and you will receive a system generated email with this notification. <u>Click on this link to register for training.</u>

QUALIFY

Lenders use program requirements to qualify applicants for the program. Buyers must present an executed sales agreement before being entered into the program reservation system.

PROCESS

Lenders process the loan as they would normally keeping in mind the program timeline. Please do not reserve funds too soon. Wait to reserve until you are relatively sure your underwriter will approve the loan prior to reservation in the eHousingPlus Lender Portal.

RESERVE FIRST MORTGAGE FUNDS

To reserve funds, use the <u>eHousingPlus eHPortal</u>. Log in and reserve the first mortgage that <u>automatically</u> provides Assistance. To reserve funds in the program the borrower is required to have a signed real estate purchase contract for a specific address. Lender will need a 1003 and the Real Estate Purchase contract in order to make a reservation. If the reservation is successful, you will receive a loan number and a message that you've completed the reservation successfully. **Provide the borrower with the Partial Exemption Disclosure Form at time of reservation**. Log-in here and use the eHProForms App to print the Partial Exemption Disclosure form. This executed document will be included in the file sent to US Bank postclosing.

IMPORTANT - A reservation is for a borrower with a real estate purchase contract for a specific property. If the property needs to change, the loan must be cancelled and re-reserved. The lender is responsible for cancelling the loan within the eHousingPlus Lender Portal. And then, the lender must email (<u>services@eHousingPlus.com</u>) or call the eHousingPlus Compliance office at 954-217-0817 to have the borrower permanently removed from the eHousingPlus Lender Portal. Until this process is complete, the lender will not be able to re-reserve funds for the borrower.

PRINT PRE-CLOSING FORMS

Provide the borrower with the Notices to Buyers and Recapture Tax Brochure at time of reservation. <u>Log-in here and use the eHProForms App</u> to print the following pre-closing forms:

- Notice to Buyers w/Recapture Brochure
- Partial Exemption



eHP Tip! Need a reminder as to how to register a loan, complete the UW Certification, edit a loan or print forms?

<u>Log-in to eHP FrontPorch</u>, then click on the eHPlaylist to view a short video.

PROCESS

Lenders process the loan as they would normally keeping in mind the program timelines.

UNDERWRITE AND CERTIFY

Lenders underwrite & are responsible for credit decisions of the loans in the program. Servicer does not reunderwrite loans. Following loan reservation and PRIOR to loan closing, the Lenders Underwriter MUST complete the online UW Certification within the <u>eHP FrontPorch portal using the eHProForms</u> App. Once a loan is Underwriter Certified no further changes can be made. If a change needs to occur after the certification is complete, please email (<u>services@eHousingPlus.com</u>) or call the eHousingPlus Compliance office at 954-217-0817 to request to have the certification removed.

CLOSE AND VERIFY

THE LENDER WILL FUND ALL DOWN PAYMENT ASSISTANCE AT LOAN CLOSING. Upon loan purchase, US Bank will reimburse the lender.

It's important to provide accurate closing instructions to closing agents. All program documents must be returned to the lender. It is VERY important to note, if the loan amount, purchase price or down payment assistance amount changes, and you have already printed forms, you'll need to print the forms again so the information on the form is accurate. The following program forms are found within <u>eHP FrontPorch</u> using the eHProForms App.

Form	Signed When?	Borrower	Co- Borrower	Non Purchasing Spouse	Co-signer
Notices to Buyers and Recapture Brochure	Pre Closing	Yes	Yes	Yes	No
Partial Exemption	Pre Closing	Yes	Yes	Yes	No
Affidavit/ Certification	Closing	Yes	Yes	Yes	No
Tax Exempt Rider	Closing	Yes	Yes	Yes	No
Affidavit of Co-Signer	Closing	No	No	No	Yes
Notice of Potential Recapture Tax	Closing	Yes	Yes	Yes	No
Commitment Letter	Closing	Yes	Yes	Yes	No
2 nd Deed of Trust	Closing	Yes	Yes	Yes	No
2 nd Note	Closing	Yes	Yes	No	Yes

WHO SIGNS THE PROGRAM DOCUMENTS?

COMPLIANCE FILE DELIVERY INSTRUCTIONS

ASSEMBLE THE COMPLIANCE FILE

Compliance Files and Corrections to previously submitted files with erroneous or missing required documents will be managed through **eHP FrontPorch**. This portal provides lenders with all the tools necessary to deliver the required documents for the approval of the originated loan(s) in their respective affordable homebuyer programs. **eHP FrontPorch** is a secure, easy to use and efficient way for lenders to deliver the Compliance File, Correct DEFI's and pay the required Compliance Review Fees via our **eHPay** on-line fee approval, and related tools.

To assemble the compliance file, you will need a checklist. The checklist is specific to this program and used to submit the compliance documents post-closing to eHousingPlus. <u>Log-in here and use the eHProForms App</u>.

Items to be uploaded in the compliance file include:

- Homebuyer Education Certificate
- Lighthouse Notices to Buyers
- Lighthouse Affidavit/Certification (Spouse's income needs to be considered as part of the household income. Please make sure the spouse's income was added to the household income. If the spouse did not have income, please state so.)
- Lighthouse Notice of Potential Recapture Tax
- Lighthouse Partial Exemption Disclosure
- Lighthouse Affidavit of Co-Signor (If Applicable)
- Real Estate Purchase Contact
- Fraud Report must verify borrower(s) real property ownership history
- Real Property Search for non-purchasing spouse (If Applicable) for the county in which the NPS lives.
- FINAL SIGNED 1003
- FINAL SIGNED CLOSING DISCLOSURE (CD)
- Warranty Deed
- Discharge Papers (DD214) <u>ONLY</u> if Veteran using Veteran's Exception

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UPLOAD THE COMPLIANCE FILE

Log-in here and use the Digital Docs App to upload the compliance file.

The Compliance File should be a PDF file uploaded upright and in a clear legible format, composed of all required documents on the Checklist. Don't upload a compliance file until everything is included in the package. The more complete the file, the quicker the review and approval, and the file AND fee must be received to start the review process. Be aware that Loans will go straight to deficient status if items are missing, or if the fee was not received or properly identified. Once you are ready to upload your documents select eHPDigital Docs and from the drop down menu click on New Upload and follow the prompts.

SUBMIT THE REQUIRED COMPLIANCE REVIEW FEE

The Compliance Review Fee may be submitted separately from the Compliance File.

eHPay is a secure, efficient method for lenders to pay the fees ON-LINE. Loans managed through eHPay are processed faster, without fee errors or other unnecessary delays. The Lenders Accounting Staff can access eHP FrontPorch and process the compliance fees payment easily via the Digital Docs App and eHPay.

Not sure of the required fee for your loan? Use the **FIND MY FEE** feature and get the instant answer by entering the eHP loan number or by Program.Compliance Files Uploaded are NOT ready for review until the Compliance Review Fee Payment has been received by eHP.

USE **PAYMENT CENTRAL** to determine any loan that may be pending fees, unidentified payments, files pending payment and short payments.

LOANS PENDING FEES lists Compliance Files that have been uploaded successfully, but whose fee payment is still pending. Lenders can monitor this area to ensure their fees have been delivered in a timely manner.

UNIDENTIFIED PAYMENTS are payments received from your company without the proper identification to apply it to the intended loan. Lenders can monitor this area to ensure that payments made are being properly identified with the eHP LOAN NUMBER.

PAID LOAN FILES lists compliance file that have been paid.

SHORT PAYMENTS If an incomplete payment is submitted, it will be displayed indicating the amount paid and the correct fee amount.

CLEAR A DEFICIENT COMPLIANCE FILE

LOAN DEFICIENCIES ARE NOT ACCEPTED VIA EMAIL.

Clearing files deficiencies is critical to your loan being approved and ultimately purchased. In the Deficient Compliance Files drop down, choose View/Upload Corrected DEFIs. This area will assist you in viewing what needs to be corrected, which documents are approved and complete, and you will have the ability to upload the correction and communicate with us in one simple area.

Is very helpful in resolving outstanding issues and having broader visibility for all of your post-closing staff who may need to work on resolving these discrepancies.

Please make sure that you're shipping and post-closing staff is very familiar with this area. Remember your loan can't be approved without standing deficiencies.

EHP COMPLIANCE APPROVAL

Following approval of Compliance File by eHousingPlus, lenders are notified and reminded of the purchase deadline. The Servicer is notified and the file may be approved for purchase.

SUBMIT MORTGAGE FILE & CREDIT PACKAGE TO SERVICER

The Mortgage File including Credit Package are sent to U.S. Bank. The U.S. Bank Delivery and Funding Checklist is found within the U.S. Bank web site.

To locate the U.S. Bank product guidelines and checklist click on this link.

You may need to enable pop-up windows on your web browser. Please contact your IT Department for assistance with this. If you experience any technical difficulty, please contact U.S. Bank HFA Division directly at 800-562-5165.

U.S. BANK notifies lenders of Exceptions, posts exceptions online and sends a weekly summary of outstanding exceptions.

FINAL DOCUMENTS

The recorded mortgage documents, for both the first and second mortgages, should be sent to U.S. Bank.

Welcome to the Next Generation of eHousingPlus[©] Solutions



eHP FrontPorch Helpful Tips

Our new eHP FrontPorch graphical menu lets you access all apps and tools with one click. These apps were designed to assist you with the program requirements and workflow. In addition, eHP FrontPorch introduces new innovative tools such as Collaboration Station, Quick Tips, the eHPlaylist, and the Alerts and Notifications area. These NextGen Lender Platform tools have been designed to help you complete your tasks quick and easy.

eHProForms

eHProForms is our newly designed forms generation App where a lender will access all program related documents. Using a search feature to quickly access the loan file, it provides all of the program forms that are required for your specific loan.

The forms are now organized by purpose leading with compliance related forms which will be part of the compliance package you sent to eHousingPlus, the closing second lien assistance and other similar forms you will submit to the servicer and their package and two additional areas for special forms and documents that may apply to your loan. The forms instantly generate from your loan record so it's essential to make sure that you review the information for accuracy.

If something needs to be updated you can log into the eHPortal, edit the loan and you come back to eHP FrontPorch and regenerate the forms.

It's easy and you can create forms as many times as you need with just one click.

If your loan record has not been updated, your loans will be incorrect, and your file will be placed in deficient status.

Clicking the waffle menu at the top of the page is an easy way to get back to the main menu.

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eHP FrontPorch Helpful Tips

Collaboration Station

Collaboration Station creates a history of any issue that's been communicated regarding a specific loan and provides certain status alerts.

In collaboration station you can create a note to save to the loan file or you can send a message to anyone in our compliance team.

Click the message icon and a menu of eHousingPlus staff will appear at the top with their role for you to make the appropriate selection. You may include your team members who have user credentials to eHP FrontPorch that may assist in expediting solutions for your loans.

In Collaboration Station you can also find the Servicer notes and exceptions that need to be addressed with them. By providing this view to you it gives you transparency to any problem that has to be resolved related to the mortgage or collateral submitted to the Servicer.

This view can be grouped, filtered, searched and exported.

Quick Tips

Quick Tips is a library of useful tips to give you simple quick how to answers on common topics related to the process. It's a way to have short simple tips at your fingertips by roller subject where you can catch up and get you up to speed fast. These Quick Tips are a great place to search for frequent questions, concerns, or simply to educate yourself on a variety of topics.

eHPlaylist

The eHPlaylist is a newly created video platform with tutorials on where to perform tasks best practices and how-to's, all created to assist you with important information. Visual content is easy to access and understand and our playlist has a library of short concise and process-based learning topics. The video library has various categories and brief descriptions to easily build learning tools for your team. Together with Quick Tips the eHPlaylist will provide you and your team with continuous learning resources to help you keep up to date with any platform or process changes.



Alerts and Notifications

The Alerts and Notifications area (bell and envelope icons) has been designed to provide you notifications of notes and messages related to your loans, with additional notification of status changes based on your role. When you send and receive messages using this app, you will receive a notification alert so you can easily see what's happening with your loans.

The last area on the notification panel (world icon) is made available to help you navigate to any of the program pages, guidelines, eHPUniversity and to view eHP News.

PROGRAM TIMETABLE

Buyers MUST HAVE A FULLY- EXECUTED SALES CONTRACT FOR A SPECIFIC PROPERTY in order to have funds reserved or be on a waiting list. The contract may be dated prior to the date of the loan application. Buyers may be pre-qualified. However, if the buyer does not have a contract on a property, program funds cannot be reserved for the buyer until such time as the buyer presents a valid contract. To assure that loans are purchased, please follow the Processing, Delivery and Purchase Timetable below. Please DO NOT reserve loans that cannot meet the timetable.

If the loan is not underwriter certified PRIOR to the loan closing, the loan is subject to cancellation. eHousingPlus notifies Lenders via email that the loan may be canceled if the underwriter certification is not completed. If the closing date is extended, please change the closing date in the eHPortal. If your underwriter needs additional time to complete the certification, just email eHousingPlus and ask that a Note be added to the file so the loan does not cancel. Should the loan reservation be canceled at any point during the reservation, the issuer may allow the loan to be reinstated at the <u>higher</u> of the mortgage rate originally reserved or the current program mortgage rate.

Loan Processing, Delivery and Purchase Timetable

Once a loan is reserved in the eHousingPlus system and is provided the Servicer's Loan number, the loan must be:

- Underwriter Certified PRIOR to loan closing
- · Purchased within 60 days of loan reservation*

* 60 days is from reservation to loan purchase by the servicer (this means the loan file closed, received compliance approval and is purchased by US Bank).

NO EXTENSIONS OF LOANS WILL BE GRANTED.

Any loan not purchased within 60 days will automatically cancel.

BOND ISSUANCE DATE Originations are available to be made once a rate is published, beginning April 17, 2024. The Servicer may not purchase loans until after April 30, 2024. Lenders may close loans, but they bear the remote risk that the bond issue does not close and the loans will not be purchased. The IDAs believe that they have met all requirements for the bond issue to close. (Rev 04/17/24)

PROGRAM FEES

Origination/Discount Fee

A 1.00% Origination fee WILL be retained by the lender that MAY be paid by buyer or seller as allowable. No additional Origination or Discount fees may be charged.

eHousingPlus Fee

The program includes a first mortgage Compliance/Admin Fee of \$275 and a penalty fee of \$100 for files that are chronically deficient. The Compliance/Admin Fee is submitted with the Compliance File and submitted via eHPay.

The **Compliance/Admin Fee** is the fee charged by the Program Administrator/Compliance Agent to process the applicant/borrower from Origination to Compliance Approval, and to assess that the lenders originating such loans are following Program guidelines for the benefit of the eligible borrower(s). The Program Administrator/Compliance Agent tracks the loan via its web-based system, and assists the lender in processing the loan ensuring eligibility to the program available offerings, which can include various rate options, and down payment assistance.

The Compliance/Admin fee includes the review of information and documents delivered in the form of a Compliance File by the originating lender, on behalf of the borrower. Additionally the Compliance review verifies that the lender has charged only the fees allowed by the Program. Contrary to this, approval may be denied and/or fees may have to be reimbursed to the borrower. The compliance file processing consists of required affidavits, application, closing documents, certain non-mortgage documents, tax returns where applicable and other pre-defined Program documents that are disclosed to the potential borrower(s). This is required to ultimately receive Compliance Approval. These documents can support both the first mortgage and any down payment assistance available, and are required to ensure eligibility to the Program, Federal, State and Local requirements, where applicable. The Compliance review verifies that the data and documents submitted meet all requirements, and may include those for first-time homebuyer, income limits, sales price limits, targeted areas, homebuyer education, rate, term, points, fee limits, LTV, FICO score, special state, city, county program requirements for qualified military, first responders, teachers, etc.).

Tax Service and Funding Fee

\$84 Tax Service fee. \$400 Funding fee should reflect as "Investor Funding Fee" on the LE/CD.

Lenders are permitted to charge reasonable and customary charges for out of pocket expenses and costs. Other financing costs such as legal fees and underwriting fees may be charged and courier fees may be charged if such fees are normally charged. Lenders may charge the usual and reasonable settlement costs. Settlement costs include titling and transfer costs, title insurance, survey fees or other similar costs. Other allowable fees include doc prep fees, notary fees, hazard, mortgage and life insurance premiums, recording or registration charges, prepaid escrow deposits and other similar

charges allowable by the insurer/guarantor. "Junk" fees are not a defined term and may not be charged. Excessive fees are not permitted in the program.

Lender Compensation

On each loan, the lender will collect a 1.00% origination fee as explained above from buyer or seller (follow Agency guidelines). In addition, Lenders will receive 1.25 % SRP upon purchase of the loan by the Master Servicer and be reimbursed the program assistance.

CALCULATING INCOME

Program qualifying income considers the income of borrowers and their spouses (regardless of spouse's occupancy of the primary residence and whether or not a party to the loan) AND all household members 18 years of age or older (related or unrelated). When calculating Program Eligibility Income, there are two types of income to consider – income from an employer and income from all other sources. **Include all income unless specifically listed as excluded in this guide.**

Calculating Income from an Employer

Determine whether the Borrower receives **base pay only** or a combination of **base pay and additional income** from an employer.

Calculate "Base Pay from an Employer"

Regular Hours/Pay

- 1. Determine frequency of income weekly, bi-weekly, semi-monthly, etc.
- 2. Identify documentation needed to support payment frequency and calculation.
- 3. Apply Calculation (Base Wage x Hours Worked in a Pay Period) x (# of Pay Periods Per Year)
- 4. This should approximate the annualized YTD on VOE or paystubs. If not, check for additional pay, such as overtime, bonus, shift differential, etc. (Employers don't always break this out on the VOE).
- 5. See additional guidance on calculating base pay from an employer.

Hourly pay	Bi-weekly pay	Semi-Monthly pay
Multiply the pay per hour by the number of hours worked per week. Multiply total by 52 weeks a year.	Multiply the bi-weekly pay by 26.	Multiply the semi-monthly pay by 24.
Example:	Example:	Example
1.\$15 per hour x 40 hours a week = \$600 2.\$600 x 52 weeks a year = \$31,200	1.\$1,200 every two weeks x 26 pay periods a year = \$31,200	1.\$1,300 semi-monthly pay x 24 pay periods a year = \$31,200
3.\$31,200 / 12 = \$2,600 gross monthly	2.\$31,200 / 12 months = \$2,600 gross	2.\$31,200 / 12 months = \$2,600 gross
base pay	monthly base pay	monthly base pay

Irregular Hours/Pay

- 1. Annualize YTD Earnings total.
- 2. Average prior year's earnings total, if available, (or provide documentation and explanation to support not using the prior year's earnings.) Divide the resulting number by the number of months and days worked, and then multiply that number by 12 months to get total average pay from an employer.
- 3. See additional guidance on calculating base pay from an employer.

Calculate "Additional Pay from an Employer":

- 1. In the Earnings section of paystub or VOE, look for additional income earned that <u>is not</u> included in **base**. (Sick, vacation, holiday, etc. is generally included in **base**.)
- 2. Add up all additional income that is included in the YTD Earnings Total and <u>not part</u> of **base**.
- 3. Average prior year's earnings total, if available, (or provide documentation and explanation to support not using the prior year's earnings.). Divide the resulting number by the number of months and days worked, and then multiply that number by 12 months to get an average of **additional pay from an employer**.
- 4. See additional guidance on calculating additional pay from an employer.

TYPES OF INCOME

Determine if there are other sources of income, apart from wages from an employer.

Wages from an Employer – Part 1			
Base Pay			
Definition/Inclusions		Exclusions	
Regular Hours/Pay: Borrower is scheduled for the same number of hours per pay p wage income from part-time, full-time, or seasonal work with		Income no longer available	
Irregular Hours/Pay: Variable hours, seasonal work, etc., such as nursing, restaurant part-time work with varied hours or pay.	ariable hours, seasonal work, etc., such as nursing, restaurant, construction, retail or		
(Guidance		
 Include all income, including sick, holiday and vacation pay. Average current YTD and prior year's earnings total, if availat the prior year's earnings.). The most recent federal income Income documentation is required, and could include, but is Seasonal work requires the same documentation for variable benefits, if applicable. 1099s, tax returns, and/or verification from unem 	tax return may also be use s not limited, to, paystubs, le pay as outlined above, b	ed for this purpose. VOE, tax returns, W-2's, etc. out should also include any unemployment	
Additional Income from an Employer			
Definition/Inclusions		Exclusions	
Income over and above base pay, such as overtime, shift differential, bonuses, profit-sharing, tips, commissions, etc.	•	ng) income; i.e., income received once that and is unlikely to reoccur in the future.	
(Guidance		
Documentation of additional pay could include, but is not lin	mited to, paystubs, VOE, e		
• Average current YTD and prior year's earnings total, if availa		tc.	
the prior year's earnings).	able, (or provide documen		
 Always use an average for overtime (unless employer and ir commissions, bonuses, shift differentials, and sick/vacation, 	ncome history verifies OT v /holiday pay (if not already	tation and explanation to support not using was for one-time, special project, etc.), y included in base pay).	
 Always use an average for overtime (unless employer and in commissions, bonuses, shift differentials, and sick/vacation, Include all income that is included in the YTD Earnings Total 	ncome history verifies OT v /holiday pay (if not already on a paystub or on a VOE	tation and explanation to support not using was for one-time, special project, etc.), y included in base pay).	
 Always use an average for overtime (unless employer and ir commissions, bonuses, shift differentials, and sick/vacation, 	ncome history verifies OT v /holiday pay (if not already on a paystub or on a VOE rnings Total (for example,	tation and explanation to support not using was for one-time, special project, etc.), y included in base pay). employer-paid benefits or matches, such as	
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 Always use an average for overtime (unless employer and in commissions, bonuses, shift differentials, and sick/vacation, Include all income that is included in the YTD Earnings Total Any income that is determined to not be included in YTD Ea 	ncome history verifies OT v /holiday pay (if not already on a paystub or on a VOE rnings Total (for example,	tation and explanation to support not using was for one-time, special project, etc.), y included in base pay). employer-paid benefits or matches, such as	
 Always use an average for overtime (unless employer and ir commissions, bonuses, shift differentials, and sick/vacation, Include all income that is included in the YTD Earnings Total Any income that is determined to not be included in YTD Ea 	ncome history verifies OT v /holiday pay (if not already on a paystub or on a VOE rnings Total (for example,	tation and explanation to support not using was for one-time, special project, etc.), y included in base pay). employer-paid benefits or matches, such as	

Definition/Inclusions ndividuals who earn their ncome through conducting a trade or business that they directly operate				
ncome through conducting a trade or business that	Guidance			
nstead of working for an employer who pays them a salary or a wage.	 Use a tw Self-em O Request when ne Deduct tax-ded Include or equip the Prog If a net l Use cau 	 YTD Profit & Loss Statement Tax form Schedule K-1 (Form 1120S) st additional supporting documentation (i.e., current balance sheet and income statemencessary. t out-of-pocket business expenses such as office rent, telephone, etc., which are genera ductible items. e all entertainment and travel expenses, private retirement contribution plans, and propripment depreciation. These items are generally tax-deductible, but must be added back ogram Eligibility Income calculation if starting with the net income amount. t loss, use \$0. Do not subtract the loss from the Program Eligibility Income calculation. nution with large variations in income (whether increase or decrease) when averaging two income. The determination in these cases should be documented and supported by the 		
ncome from Financial A	Assets			
Definition/Inclusion	nns	Exclusions	Guidance	
ncome from: trusts, annuitie dividends, royalties, interest from non- retirement accoun checking, money market, inve nutual funds, etc.)	es, earned its (savings,	 One-time lump sum payments Investments in retirement accounts (IRAs, VIPs, 403(b)'s, 401(k)'s) Any cash withdraws from retirements accounts 	 Always check tax returns for income from financial assets. Include average of periodic payments, including recurring, lump-sum payments. Where assets after closing exceed \$5,000, calculate interest income based on the greater 	

	n/Inclusions		Exclusions	Guidance	
Periodic payments derived from:				Include periodic insurance or	
 Long-term care insurance 			Do not include one-time, lump-sum	benefit payments at current leve	
 Disability insurance 			payments.		
 Pensions 					
Death benefits					
Government Transfe	r Payments				
Definitio	n/Inclusions		Exclusions	Guidance	
 Government transfer payments involve payments for which no current services are performed and are a component of personal income. Retirement benefits Federal education & training assistance Income maintenance Public assistance 		e a	 Food stamps Government-paid child care paid directly to the provider Foster care income Section 8 vouchers 	 Include all sources of this income at current level. Do no gross up. 	
Income maintenance		ation			
	 Worker's Compensation 	ation			
benefits	 Worker's Compensation Social Security benetication 				
benefits • Pensions • Veterans benefits	 Social Security bene Unemployment insuccompensation 	efits urance			
benefits Pensions Veterans benefits 	 Social Security bene Unemployment insicompensation 	efits urance	Guidance		
benefits Pensions Veterans benefits Investment Property Definition/Inclusions	 Social Security bene Unemployment instruction Net Rental Incom Exclusions 	efits urance e	Guidance e investment property net rental incom		
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benefits Pensions Veterans benefits Investment Property Definition/Inclusions Income from an Investment Property Child/Spousal Suppo	 Social Security bene Unemployment insucempensation Net Rental Incom Exclusions Potential roommate income or rental income of future duplex or accessory dwelling unit 	e Calculat • Mont • Gross incor	re investment property net rental incom thly Gross Rent - Vacancy Loss = Gross A s Adjusted Rent – PITI and maintenance ne is negative, enter \$0. In addition, an of using the above-referenced formula.	ne Adjusted Rent costs = Net Rental Income. If renta operating statement may be used i	
benefitsPensions	 Social Security bene Unemployment insucempensation Net Rental Incom Exclusions Potential roommate income or rental income of future duplex or accessory dwelling unit 	e Calculat • Mont • Gross incor lieu c	e investment property net rental incom thly Gross Rent - Vacancy Loss = Gross A s Adjusted Rent – PITI and maintenance ne is negative, enter \$0. In addition, an	ne Adjusted Rent costs = Net Rental Income. If renta operating statement may be used i	

Definition/Incl	usions	Exclusions		Guidance
Regular cash contributions from non-resident(s)				s for regular cash contributions. n contributions from non-residents.
mployee Allowance	S			
Definition/Inclusions	Exclusions Guidan			
Car, cell phone, per liems, etc.	 Do not include ar 	y car, cell phone, travel per-diem, etc.		
Custodial Account In Definition/Inclusions		Exclusio	nc	Guidance
Jnearned income paid to chil			115	Include all custodial account
ge 20 or younger, who live w orrower(s) 50% of the time of	vith the • Account	is where someone ot as custodian.	income.	
	Unearne	ed income of adult de	pendents age 21 or older	
	ome	Exclusions		Guidance
Definition/Inclusions		Exclusions ships; grants and tuit	ion reimbursement;	Guidance Always include other sources of
Definition/Inclusions Contract-for-deed interest income	Loans; scholars Earned Income	ships; grants and tuit Tax Credit refund p	ayments; health	
Definition/Inclusions Contract-for-deed interest income	 Loans; scholars Earned Income insurance pren pay) and any o 	ships; grants and tuit Tax Credit refund p nium reimbursemen ut-of-pocket expense	ayments; health ts (deducted from gross	Always include other sources of income not specifically excluded.
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 Definition/Inclusions Contract-for-deed interest income Any other sources of income as identified or represented in the loan file and applicable 	 Loans; scholars Earned Income insurance pren pay) and any o reimbursemen One-time lump 	ships; grants and tuit Tax Credit refund p nium reimbursemen ut-of-pocket expens ts sum (non-reoccurri	ayments; health ts (deducted from gross e (co-pays, etc.)	 Always include other sources of income not specifically excluded. For contract-for-deed interest income, include interest portion of payments per the terms of
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 Definition/Inclusions Contract-for-deed interest income Any other sources of income as identified or represented in the loan file and applicable 	 Loans; scholars Earned Income insurance pren pay) and any o reimbursemen One-time lump o Inheritar Onsurance Lottery v Gambling Capital g Liquidati 	ships; grants and tuit e Tax Credit refund p nium reimbursemen ut-of-pocket expens- ts o sum (non-reoccurri nces e settlements vinnings g winnings g winnings ains on of assets	ayments; health ts (deducted from gross e (co-pays, etc.) ng) payments from:	 Always include other sources of income not specifically excluded. For contract-for-deed interest income, include interest portion of payments per the terms of
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Archived Program Revisions

Date	Торіс	Page
08-01-23	Removed tax returns and replaced with Fraud Report and Real Property Search	7 & 16
08-10-23	Added MGIC Finally Home homebuyer education	8
08-10-23	Added: Credit Score, DTI & LTV Requirements for Gov't loans	9
08-14-23	Revised Bond Issuance Date information	20
10-02-23	Revised contact directory Updated guide to include reference to eHP FrontPorch	4 Various
11-03-23	Added link to US Bank All Regs Site Revised Second mortgage term	Various 6