

METRO MAYORS CAUCUS ADMINISTERED BY THE CITY
AND COUNTY OF DENVER, COLORADO



eHousingPlus Program Administrator



Administrator Guidelines

Published 04/18/22

Updated 04/24/24



TABLE OF CONTENTS

Program Revisions Table 2023	3
metroDPA Social Equity Program Team and Roles	4
CONTACT DIRECTORY	5
THE PROGRAM PRODUCTS	6
metroDPA Social Equity Program First Mortgage	6
metroDPA Social Equity Forgivable Grant	6
PROGRAM REQUIREMENTS	7
Eligible Borrowers	7
Minimum Credit Score	7
Maximum Debt to Income Ratio	7
Homebuyer Education	8
Income Limits and Eligibility	8
Eligible Areas	9
Purchase Price Limits	12
Property Requirements (Rev 11/01/23)	12
Approved Mortgage Insurance Companies	13
ABOUT THE FINANCING	13
• Commitment/Gift Letter - metroDPA SE	18
PROGRAM TIMETABLE	23
PROGRAM FEES	24
LENDER COMPENSATION	25

Program Revisions Table 2024

DATE	REVISION DESCRIPTION	PAGE
02-12-24	Added US Bank logo to cover	Cover
02-13-24	Updated Social Equity reservation process	15 & 16
02-22-24	Removed Partial Exemption Disclosure form	17
04-24-24	Revised Income limits effective 04/01/24	8

metroDPA Social Equity Program Team and Roles



Metro Mayors Caucus Administered by City and County of Denver

Creates and sponsors a first mortgage program and a down payment assistance program, sets the rate, term and points, and markets the program

Participating Lenders

Take applications, reserve in their own systems, process, underwrite, approve, fund, close and sell qualified home mortgage loans to the program. Lenders are responsible for servicing program loans in accordance with Agency requirements until they're purchased by the Master Servicer.

US Bank

Master Servicer or Servicer

Provides information on acceptable loan products and delivery and funding, receives all first mortgage files, reviews first mortgage files, notifies lenders of first mortgage file exceptions, approves first mortgage files, purchases pools and delivers loans, delivers certificate.

eHousingPlus

Program Administration

Maintains the program reservation system, website, and posts Administrator's guide, forms, training materials, provides program and system training, answers program and system questions, receives compliance files, reviews, posts and notifies of exceptions and approves the compliance file.

CONTACT DIRECTORY
954-217-0817 or Toll Free (888) 643-7974
Select Option #2

Question	Option #	email
Lender Training (Program & System)	Option #4	Click here
Lender User Access (Credentials, Disabled Access, etc)	Option #1	Click here
eHPay - Digital Payment of Compliance Fees	Option #3	Click here
Program Eligibility Questions - READ THIS GUIDE FIRST	Option #2	Click here
Deficiencies - To view and upload compliance file deficiencies	View compliance and Servicer DEFIs in eHP FrontPorch using Digital Docs App, Deficient Compliance Files drop down menu.	
Loan Specific Questions - If you have any questions related to a specific loan already reserved/rate locked in the eHPortal.	Post note in Collaboration Station within eHP FrontPorch	
Credit underwriting questions, refer to their internal UW Department or US Bank	(800) 562-5165	Click here
System Errors - Technical Assistance	Option #6	Click here
<p>DU Findings, DTI, Insurance, Collateral and Purchase of the loan questions all need to be addressed by the Servicer directly. eHousingPlus cannot assist you with questions related to these items.</p> <p>Shipping First or Second mortgage closed loan files</p> <p>Questions regarding exceptions on first and second mortgage closed loan files</p> <p>U.S. Bank</p>	(800) 562-5165	Click here

THE PROGRAM PRODUCTS

City of Denver EIN is 84-6000580.

PLEASE NOTE THAT RATES AND ASSISTANCE AMOUNTS ARE SUBJECT TO CHANGE AT ANY TIME. With respect to reserved loans, the rate and assistance will not change as long as loans are delivered according to the timetable included in this Guide.

DAILY RATE LOCK RESERVATION AVAILABILITY

Reservations in this program are available Monday - Friday 8:00 a.m. - 6:00 p.m. Mountain Time excluding holidays.

[Click here to view the current program interest rates](#) shown on the Issuer's web page on the eHousingPlus web site. Click on the RATES/OFFERINGS tab to view the current rate. PLEASE NOTE THAT RATES ARE SUBJECT TO CHANGE AT ANY TIME. With respect to reserved loans, the rate and assistance will not change as long as loans are delivered according to the timetable included in this Guide.

metroDPA Social Equity Program First Mortgage

The metroDPA Social Equity Program is focused on Social Equity for borrowers who have lived or are descendants of individuals who have lived in areas that were subject to red-lining from 1939 - 2000. The borrower will receive a 30-year, fixed rate, fully amortizing first mortgage loan with 360 level monthly payments. Allowable loan products include: FHA, FHA 203(b), FHA 203(b)(2), FHA 203(k) streamlined, VA, Fannie Mae HFA Preferred and Freddie Mac HFA Advantage. And Assistance is in the form of a forgivable Grant (effective with loan reservations 06/01/23 and after). (Rev 05/26/23)

SECIAL NOTE FOR FANNIE MAE HFA PREFERRED AND FREDDIE MAC HFA ADVANTAGE CONVENTIONAL LOANS

Reduced cost PMI applies to borrowers at or below 80% AMI. Standard PMI applies to borrowers about 80% AMI. Lenders should pay close attention to LPA and DU findings to determine AMI limit.

metroDPA Social Equity Forgivable Grant

Effective with loan reservations 06/01/23 and after the assistance is in the form of a forgivable Grant. The Assistance may be used for down payment or closing costs and pre-pays. While there is no cash back in this program, the borrower may be reimbursed for any overpayment of escrow. Because the Assistance is a fixed percentage, any remaining Assistance must be applied as a principal reduction. The lender will fund the down payment assistance at closing. [Reference the Rates/Offerings chart](#) for assistance amounts. (Rev 06/22/23)

PROGRAM REQUIREMENTS

Unless otherwise directed, Lenders are responsible for assuring that loans meet the **strictest** of Agency (FHA, etc.), Servicer and/or program guidelines.

Information in these program guidelines may not be provided on a timely basis so it is very important to **reference Agency and US Bank HFA guidelines**. [Click on this link](#) to be redirected to the US Bank AllRegs website for the U.S. Bank HFA Division. Click HFA Guidelines, then U.S. Bank HFA Lending Guide, then 500: Housing Finance Agency Programs. If you experience any technical difficulties, please contact U.S. Bank HFA Division directly at 800-562-5165.

Eligible Borrowers

- Buyers must qualify for the Social Equity Program, details may be found on the [metroDPA website](#)
- After receiving approval from the City of Denver, a lender may qualify the buyer for the program.
- There is no first-time homebuyer requirement in this program.
- For non-citizens, follow US Bank and Agency (FHA, VA, Fannie Mae, Freddie Mac) guidelines.
- Buyers must occupy the property within 60 days of closing.
- Applicants must be considered irrespective of age, race, color, religion, national origin. This is an equal opportunity program.
- Lender should contact the Agency (FHA, VA, Fannie Mae, Freddie Mac) regarding ownership of other property.

Minimum Credit Score

The Program requires a minimum FICO credit score for various products, the mid score must be the minimum or above. [Click here to view the minimum FICO and Rates/Offerings](#) shown on the Issuer's web page on the eHousingPlus web site. Click on the RATES/OFFERINGS tab to view the current rate. PLEASE NOTE THAT RATES ARE SUBJECT TO CHANGE AT ANY TIME. If an Agency (FHA, etc) has a higher minimum, follow Agency guidelines. If a participating lender has a higher minimum for other loans and wishes to require a higher minimum for loans, then lenders must use the higher minimum. Contact US Bank HFA Division with any questions regarding acceptable automated underwriting system, 800-562-5165.

Loan Underwriting

Loans are underwritten by the Lender.

Freddie Mac loan option use LPA ONLY. and Fannie Mae loan option use DU ONLY.

Maximum Debt to Income Ratio

- The program maximum DTI ratio is 45% for all loan products with 640 - 679 FICO.
- The program maximum DTI ratio is 50% for all loan products with a 680+ FICO.
- Lenders must comply with Mortgage Insurance DTI requirements which may limit the maximum DTI for borrowers.

(Rev 03/01/23)

Homebuyer Education

Borrower(s) and any person on Title to the property, are required to complete homebuyer education. **The Homebuyer Education course must meet the standards for Homeownership Education & Counseling set by HUD or the National Industry Standards. Post-closing education is not acceptable. Education provided by a mortgage insurance company is acceptable however, it is the lenders responsibility to ensure the course meets the standards described above.**

(Rev 01/04/23)

[HUD approved education providers in Colorado](#)

[eHomeAmerica online education](#)

[Fannie Mae HomeView](#)

[Framework online education](#)

[Freddie Mac Credit Smart online education](#)

[CHFA approved education providers](#)

Income Limits and Eligibility

Qualifying Income for FHA and VA as reported on the 1003 Form. For Fannie Mae and Freddie Mac Conventional loans the income used must be in accordance with Freddie Mac guidelines. Fannie Mae HFA Preferred product option - Non-occupant cosigner income must be included.

When using a Social Equity FHA product, **all verified qualifying income must be applied against the metroDPA program income limit.** For the 80% AMI threshold to determine the Social Equity benefit (for all loan types), use the total qualifying income. (Rev 04/24/24)

County Name	FHA, VA, USDA-RD Over 80% AMI Effective 04/0124	FHA, VA, USDA-RD 80% AMI and Lower Effective 06/14/23	Fannie Mae Effective 06/12/23 Freddie Mac Effective 06/08/23 80% AMI and Lower
Adams Arapahoe Broomfield Denver Douglas Elbert Jefferson	\$195,600	\$100,000	\$100,400
Boulder	\$195,600	\$100,000	\$115,280
Larimer	\$195,600	\$100,000	\$94,960
Weld	\$195,600	\$100,000	\$87,440

Eligible Areas

Mortgage loans can only be made **within the incorporated areas of the cities** listed below. Mortgage loans can also be made **within the unincorporated areas of the counties** listed below. Lenders will be notified as other counties choose to participate. Please note that a mailing address is not always an accurate indication of where a property is located. **It is the lender’s responsibility to verify that the property is within the eligible lending area.**

Cities or Towns (incorporated areas only)				
Arvada	Deer Trail	Golden	Northglenn	
Ault	Denver	Greeley	Parker	
Aurora	Eaton	Johnstown	Platteville	
Bennett	Edgewater	Keenesburg	Sheridan	
Berthoud	Elizabeth	Lakewood	Superior	
Boulder	Englewood	Littleton	Thornton	
Brighton	Erie	Lochbuie	Timnath	
Broomfield	Evans	Lone Tree	Wellington	
Castle Rock	Federal Heights	Longmont	Westminster	
Centennial	Firestone	Loveland	Wheat Ridge	
Commerce City	Fort Collins	Mead	Windsor	
Dacono	Frederick			
Counties (unincorporated areas only)				
Adams (1)	Arapahoe (2)	Boulder (3)	Broomfield	Denver
Douglas (4)	Elbert	Jefferson (5)	Larimer (6)	

1. Includes Adams City, Dupont, Eastlake, Henderson, Strasburg and Watkins.
2. Includes Byers.
3. Includes Allenspark, Altona, Bark Ranch, Bonanza Mountain Estates, Canfield, Caribou, Coal Creek Canyon, Crisman, Eldora, Eldorado Springs, Glendale, Gold Hill, Gooding, Gunbarrel, Hidden Lake, Hygiene, Lazy Acres, Leyner, Liggett, Marshall, Mountain Meadows, Niwot, Paragon Estates, Pine Brook Hill, Pinecliffe, Seven Hills, Sugarloaf, St. Ann Highlands, Sunshine, Tall Timber, Valmont and Wondervu.
4. Includes Acequia, Acres Green, Castle Pines Village, Deckers, Franktown, Grandview Estates, Greenland, Highlands Ranch, Louviers, Meridian, Meridian Village, Perry Park, Roxborough Park, Sedalia, Sierra Ridge, Stepping Stone, Sterling Ranch, Stonegate, The Pinery and Westcreek.
5. Includes Applewood, Aspen Park, Bergen Park, Buffalo Creek, Columbine, Conifer, Evergreen, Foxton, Genesee, Idledale, Indian Hills, Kittredge, Leyden, Pine, Plastic, and Shaffer’s Crossing.
6. Includes Bellvue, Buckeye, Campion, Cherokee Park, Drake, Glen Echo, Glen Haven, Glendevey, Kelim, Kinikinik, Laporte, Livermore, Masonville, Red Feather Lakes, Rustic, Ted’s Place and Waverly.

On the next few pages, please find a list of websites with address lookup functions and/or city maps to assist in locating the exact location of property in each city and county (if available).

City of Arvada	https://arvada.org/maps/address
City of Aurora	https://www.auroragov.org/city_hall/maps/property_information
City of Boulder	http://maps.bouldercounty.org/boco/emapping/
City of Brighton	http://www.brightonco.gov/248/Geographic-Information-Systems
City of Broomfield	https://www.broomfield.org/164/Assessor
City of Centennial	https://www.centennialco.gov/Online-Services/Property-Search
City of Commerce City	http://gisapp.adcogov.org/quicksearch/
City of Dacono	https://www.co.weld.co.us/apps1/propertyportal/
City of Denver	http://www.denvergov.org/property
City of Edgewater	https://www.jeffco.us/722/Property-Records-Search
City of Englewood	https://englewoodgov.maps.arcgis.com/apps/webappviewer/index.html?id=45dceaca7c414856a12504400ecc1c89
City of Evans	https://www.evanscolorado.gov/sites/default/files/fileattachments/maps/page/592/evansurbangrowthmap.pdf
City of Federal Heights	https://www.fedheights.org/index.asp?SEC=D1A883BE-0C29-4602-8CC9-5D6A08DA5503&Type=B_BASIC
City of Fort Collins	https://gisweb.fcgov.com/HTML5Viewer/Index.html?Viewer=FCMaps&layerTheme=Zoning%20Districts
City of Golden	https://www.jeffco.us/assessor
City of Greeley	http://gis3.greeleygov.com/Html5ORIGIN/?viewer=propertyfacts OR https://www.co.weld.co.us/apps1/propertyportal/
City of Lakewood	http://maps.lakewood.org/
City of Littleton	https://www.littletonco.gov/Community/Map-Gallery/Address-Wizard
City of Lone Tree	http://maps.cityoflonetree.com
City of Longmont	https://longmontco.maps.arcgis.com/apps/webappviewer/index.html?id=86c5ead806c942cfa601d594b3b0dd89
City of Loveland	https://maps.cityofloveland.org/maps/citylimits2000scale.pdf
City of Northglenn	https://secure.northglenn.org/quickzone
City of Parker	MAP: http://www.parkeronline.org/2210/GIS-Data-Catalog OR CALL Douglas County Assessor’s Office 303-660-7450
City of Sheridan	http://co-sheridan.civicplus.com/DocumentCenter/Home/View/161 OR http://www.ci.sheridan.co.us/DocumentCenter/Home/View/117
City of Thornton	https://cityviewportal.thorntonco.gov/Property

City of Westminster	Properties in City limits on east side of Sheridan are in Adams County so use: http://gisapp.adcogov.org/quicksearch/ Properties in City Limits on west side of Sheridan are in Jefferson County so use: https://www.jeffco.us/assessor
City of Wheatridge	http://www.ci.wheatridge.co.us/DocumentCenter/Home/View/2755
PARTICIPATING TOWNS (within the incorporated area Town limits only)	ADDRESS LOOKUP FUNCTION
Town of Ault	https://colorado.hometownlocator.com/cities/map,n.ault-co.fid,180544.cfm
Town of Bennett	http://gisapp.adcogov.org/quicksearch/
Town of Berthoud	https://www.berthoud.org/home/showpublisheddocument/15839/637193730559100000
Town of Castle Rock	https://www.douglas.co.us/assessor/#/
Town of Deer Trail	No link, mailing address verification only
Town of Eaton	https://colorado.hometownlocator.com/cities/map,n.eaton-co.fid,204691.cfm
Town of Elizabeth	https://colorado.hometownlocator.com/cities/map,n.elizabeth-co.fid,185149.cfm
Town of Erie	Boulder County: http://maps.boco.solutions/propertysearch/ Weld County: https://www.co.weld.co.us/apps1/propertyportal/
Town of Frederick	https://gis.frederickco.gov/Property/
Town of Firestone	https://www.co.weld.co.us/apps1/propertyportal/
Town of Johnstown	https://johnstown.colorado.gov/sites/johnstown/files/documents/Zoning_Map_12-11-2020.pdf
Town of Keenesburg	https://www.townofkeenesburg.com/Zoning%20Map%20-%202010-2019.pdf
Town of Lochbuie	Weld County: https://www.co.weld.co.us/apps1/propertyportal/ Adams County: http://gisapp.adcogov.org/quicksearch/
Town of Mead	https://www.townofmead.org/sites/default/files/fileattachments/planning/page/361/e_street_map_-_town_of_mead_201406041128109319.pdf
Town of Platteville	https://www.plattevillegov.org/DocumentCenter/View/715/Zoning-Map?bidId
Town of Superior	https://www.superiorcolorado.gov/home/showdocument?id=7915
Town of Timnath	https://timnath.maps.arcgis.com/apps/View/index.html?appid=ed4bda5eb5ce4c2fb516981657c074ed
Town of Wellington	https://www.townofwellington.com/DocumentCenter/View/115/Lot-Block-and-Address-Map-PDF
Town of Windsor	http://gis.windsorgov.com/MapGallery/PDF/MunicipalBoundary(24x36-P).pdf
PARTICIPATING COUNTIES (within the unincorporated areas only)	ADDRESS LOOKUP FUNCTION
Adams County	https://gisapp.adcogov.org/quicksearch/
Arapahoe County	http://www.arapahoegov.com/index.aspx?NID=1150
Boulder County	http://maps.bouldercounty.org/boco/emapping/
Broomfield County	https://www.broomfield.org/164/Assessor

Denver County	http://www.denvergov.org/property
Douglas County	https://www.douglas.co.us/assessor/#/
Elbert County	https://zipmap.net/Colorado/Elbert_County.htm
Jefferson County	https://www.jeffco.us/assessor
Larimer County	https://www.larimer.org/assessor/search#/property/

Purchase Price Limits

There are no purchase price limits in this program. Follow Agency (FHA, VA and Freddie Mac) guidelines for maximum loan limits.

Property Requirements (Rev 11/01/23)

- New or existing **Residential, one-four units***, detached or attached, condos, townhomes.
- Conventional loans - Condos are permitted. Contact US Bank HFA Division for complete requirements at 800-562-5165.
- Homes are considered new if never previously occupied.
- Manufactured homes* permitted with 660 FICO. Contact US Bank HFA Division for complete requirements at 800-562-5165.
- Mobile, recreational, seasonal or other types of vacation or non-permanent homes are not permitted.
- Land may not exceed the size required to maintain basic livability.
- Properties purchased in the program must be residential units.
- Property flips - follow Agency guidelines.

*Manufactured Housing Requirements (Rev. 04/17/23)

- Manufactured homes must meet all HFA, State, FHA, VA, USDA/RD, Fannie Mae guide B5-2-01, Freddie Mac guide 5703 and U.S. Bank requirements to be eligible for sale to [U.S. Bank Home Mortgage](#). Click on HFA guidelines, then click on U.S. Bank HFA Lending Guide, then click on 900: Delivery and Funding, then, click on H. Manufactured Housing Requirements.
- For ALL Manufactured Housing loan types:
 - Minimum 660 FICO
 - Maximum DTI is 45%
 - NO Manual Underwrites Allowed
 - NO Single-Wide Manufactured Housing

Lenders must follow FHA, VA, RD, Fannie Mae, Freddie Mac & U.S. Bank Manufactured Housing guidelines. To locate the Product Guide [click on this link](#). Then, click on U.S. Bank HFA Lending Guide, 500: Housing Finance Agency Programs, Colorado, Denver, Product Guides.

Approved Mortgage Insurance Companies

The Lender may select one of the following MI companies for their coverage:

MGIC	Radian
Genworth	Arch
Essent	National Mortgage Insurance Company
United Guaranty	

The MI companies listed have guidelines specifically matching the HFA Conventional product. Check with the MI provider of your choice for detailed guidelines. Please check with your underwriter for the most current policies with respect to approved MI companies.

ABOUT THE FINANCING

It's expected that lenders have reviewed some **preliminary documentation and believe that applicants will also qualify for credit. Excessive cancellations will be reviewed** to assure that program funds are not being utilized **inappropriately**.

Check with your underwriter for updates to information for Fannie Mae HFA Preferred and Freddie Mac HFA Advantage. Such information is provided by a third party (i.e.Freddie Mac, U.S. Bank, etc) who do not provide updated information to eHousingPlus.

[Fannie Mae HFA Preferred Fact Sheet](#) [Fannie Mae DU Job Aid](#)

[Freddie Mac HFA Advantage Fact Sheet](#) [Freddie Mac LPA FAQ](#)

Appraisal - The appraisal must indicate that the home has at least a 30 year remaining useful life.

Assets - All available assets are not required to be used in this program. The Program does not have asset restrictions.

Borrower Investment - Follow Agency (FHA, VA, RD, Freddie Mac) guidelines and Mortgage Insurer guidelines. The metroDPA program does not have a minimum contribution requirement from the borrower.

Buydowns - Not permitted

Cash Back - Cash Back to the borrower is not permitted. However, borrowers are permitted a reimbursement of prepaids and overage of earnest money deposit as permitted by Agency guidelines and to the extent any minimum contribution, if any, has been satisfied.

Construction to Perm - Not permitted.

Cosigners - Permitted to the extent allowed by applicable Agency (FHA, VA, RD, etc). Treat cosigner income as directed by Agency. A cosigner cannot have any ownership interest in the property (they cannot be on the Warranty Deed). Cosigners are not permitted on Freddie Mac HFA Advantage Conventional loan.

Manual Underwriting - Loans may only be manually underwritten for erroneous credit, inaccurate credit, insufficient credit, or loans with no credit score scores. Loans must comply with the requirements of the FHA, VA, or USDA/RD guidelines per the selected product, and the Freddie Mac guide and Home Possible® requirements for HFA Advantage or Fannie Mae guide and HomeReady™ requirements for HFA Preferred. NOT permitted on Manufactured homes. Lender must follow loan agency and U.S. Bank Seller Guide and Product Guides. [Click on this link](#) to be redirected to the U.S. Bank web site. (Rev 04/17/23)

Minimum Loan Amount - There is no minimum loan amount in this program.

Non-Occupant Co-Borrower - Permitted to the extent permitted by the applicable Agency (FHA, VA, etc.). Freddie Mac does not allow non-occupant co-borrowers.

Non-Purchasing Spouse - Must sign the Deed of Trust (and applicable riders/disclosures), or sign and record a Quitclaim Deed at closing if borrower is vesting as their “sole and separate” property. Signing the Deed of trust and other related documents does not make the non-purchasing spouse a co-borrower.

Prepayments - The first mortgage may be prepaid at any time without penalty. Borrowers may make periodic partial prepayments to the first mortgage as long as the loan is not repaid in full. If the first mortgage loan is repaid within the first 36 months, a pro-rated amount of the second mortgage balance must be repaid.

Recapture Tax - There is NO RECAPTURE TAX IN THIS PROGRAM.

Refinances - Originating of Refinance loans is not permitted in the program (Revised 06/28/23)

Remaining reserves are not established by the program. Follow Agency Guidelines.

Tax Returns or Tax Transcripts - Not required for program compliance purposes. However, contact US Bank HFA Division regarding any overlays.

PROCESS SUMMARY FROM TRAINING TO LOAN PURCHASE

LENDER ONBOARDING

Our On-Boarding process is designed to provide all participating lenders and their staff web-based training related to the Program, Technical and Workflow requirements of each program.

Based on your role, there are certain training requirements prior to adding a new Program and Features. These are determined based on which modules you have completed in the past, and which Programs you want to add to your Portfolio.

Once you have submitted the eHP On-Boarding Registration, the eHP On-Boarding Team will create a specific training program for you based on the role(s) you selected, and you will receive an email confirmation with relevant information. Upon completion, your User Credentials will be created (if you are new User) or updated (if you are a current user) and you will receive a system generated email with this notification.

[Click on this link to register for training.](#)

APPLY WITH THE CITY OF DENVER

Lenders must submit a Social Equity Application to the City of Denver for approval prior to reservation/rate lock in the eHousingPlus portal. [Please visit the metroDPA web site](#) for details.

QUALIFY BORROWER

Lenders may use program requirements to qualify applicants for the program. Buyers must present an executed sales agreement and have an approved Social Equity Application before being entered into the program reservation system.

RESERVE FIRST MORTGAGE AND SOCIAL EQUITY ASSISTANCE FUNDS

To reserve funds use the [eHousingPlus eHPortal](#). Log in and reserve the first mortgage that **automatically** provides Assistance. To reserve funds in the program the borrower is required to have a signed real estate purchase contract for a specific address. Lender will need a 1003, an approved Social Equity Application and the Real Estate Purchase contract in order to make a reservation. In the eHPortal, the lender will enter the Social Equity Certification Number on the OTHER tab. If the reservation is successful, you will receive a loan number and a message that you've completed the reservation successfully.

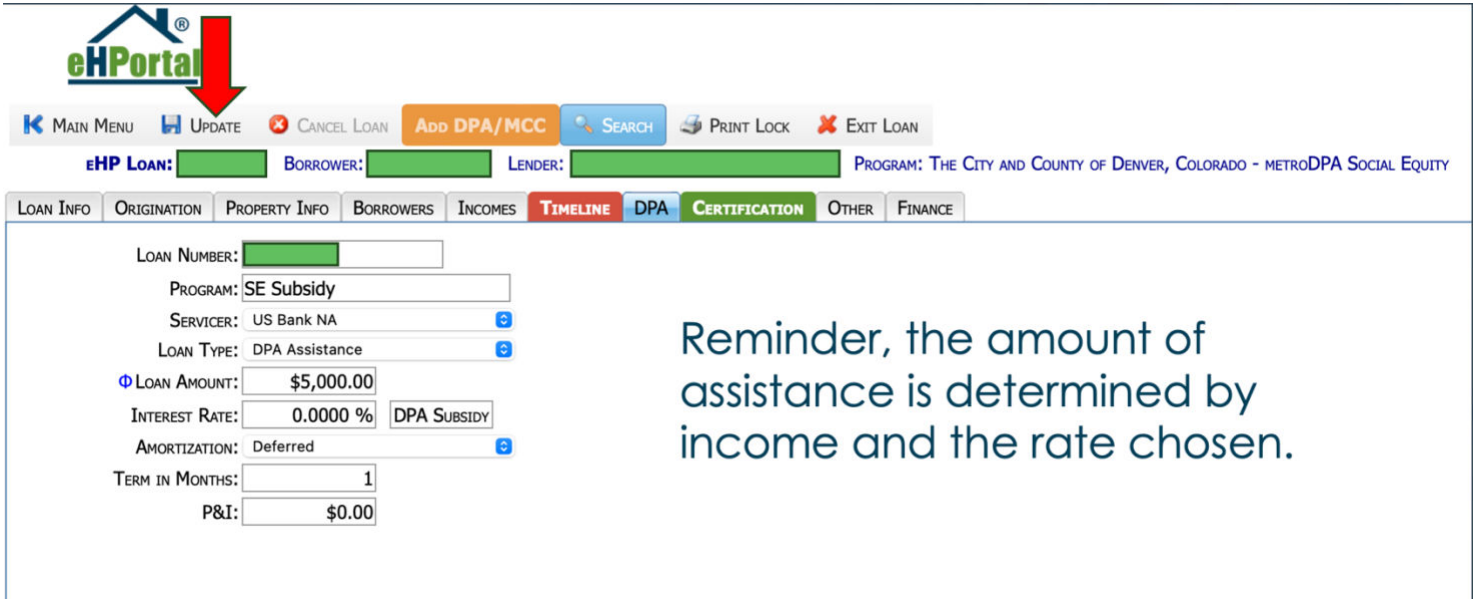
RESERVE SOCIAL EQUITY ASSISTANCE

Immediately following reservation of the first mortgage click on the "ADD DPA/MCC" button found on the main menu to reserve the Social Equity assistance funds.



RESERVE SOCIAL EQUITY ASSISTANCE CONTINUED

After clicking on the ADD DPA/MCC button you will see this screen.
The assistance amount will auto-fill. Click on the UPDATE button to save.



The screenshot shows the eHPortal interface. At the top left is the eHPortal logo with a red arrow pointing down. Below it is a navigation bar with buttons: MAIN MENU, UPDATE, CANCEL LOAN, Add DPA/MCC, SEARCH, PRINT LOCK, and EXIT LOAN. Below the navigation bar are input fields for EHP LOAN, BORROWER, and LENDER, followed by the text PROGRAM: THE CITY AND COUNTY OF DENVER, COLORADO - METRODPA SOCIAL EQUITY. Below this is a tabbed menu with options: LOAN INFO, ORIGINATION, PROPERTY INFO, BORROWERS, INCOMES, TIMELINE, DPA, CERTIFICATION, OTHER, and FINANCE. The main content area contains the following loan details:

- LOAN NUMBER: [Redacted]
- PROGRAM: SE Subsidy
- SERVICER: US Bank NA
- LOAN TYPE: DPA Assistance
- LOAN AMOUNT: \$5,000.00
- INTEREST RATE: 0.0000 % (DPA SUBSIDY)
- AMORTIZATION: Deferred
- TERM IN MONTHS: 1
- P&I: \$0.00

To the right of these details is a blue text reminder: "Reminder, the amount of assistance is determined by income and the rate chosen."



eHP Tip! Need a reminder as to how to register a loan, complete the UW Certification, edit a loan or print forms?

[Log-in to eHP FrontPorch](#), then click on the eHPlaylist to view a short video.

PROCESS

Lenders process the loan as they would normally keeping in mind the program timelines.

UNDERWRITE AND CERTIFY

Lenders underwrite & are responsible for credit decisions of the loans in the program. Servicer does not re-underwrite loans. **Following loan reservation and PRIOR to loan closing, the Lenders Underwriter MUST complete the online UW Certification within the eHPortal.** Once a loan is Underwriter Certified no further changes can be made. If a change needs to occur after the certification is complete, please email (services@eHousingPlus.com) or call the eHousingPlus Compliance office at 954-217-0817 to request to have the certification removed.

Freddie Mac requires HFA Advantage loans to be underwritten through Loan Product Advisor (LPA) only, and will not accept any loans underwritten through Desktop Underwriter (DU).(Rev 9/21/22)

CLOSE AND VERIFY

THE LENDER WILL FUND THE DOWN PAYMENT ASSISTANCE AT LOAN CLOSING. Upon loan purchase, US Bank will reimburse the lender.

It’s important to provide accurate closing instructions to closing agents. All program documents must be returned to the lender. It is VERY important to note, if the loan amount changes, all of the forms listed below will need to change as well. As a reminder, the assistance amount is calculated on the Note amount. When the Note amount changes, so will the assistance amount on the forms.

The program forms may only be found in [eHP FrontPorch](#) using the eHProForms App.

The borrower will need to execute a Borrower Attestation form at closing This form is NOT found in the eHPortal. [Click on this link to view the Attestation.](#)

Forms found within eHProForms

Form	Signed When?	Borrower	Co-Borrower	Non Purchasing Spouse	Co-signer
Commitment Letter	Closing	Yes	Yes	Yes	No
ML Opinion Letter	Closing	No	No	No	No

COMPLIANCE FILE DELIVERY INSTRUCTIONS ASSEMBLE THE COMPLIANCE FILE

Compliance Files and Corrections to previously submitted files with erroneous or missing required documents will be managed through **eHP FrontPorch**. This portal provides lenders with all the tools necessary to deliver the required documents for the approval of the originated loan(s) in their respective affordable homebuyer programs. **eHP FrontPorch** is a secure, easy to use and efficient way for lenders to deliver the Compliance File, Correct DEFIs and pay the required Compliance Review Fees via our **eHPay** on-line fee approval, and related tools.

To assemble the compliance file, you will need a checklist. The checklist is specific to this program and used to submit the compliance documents post-closing to eHousingPlus.

[Log-in here and use the eHProForms App](#) to download the program forms.

Items to be uploaded in the compliance file include:

- FINAL SIGNED 1003
- FINAL SIGNED CLOSING DISCLOSURE (TRID form)
- Warranty Deed
- Borrower Attestation Form (effective for all loan reservations 06/01/23)

UPLOAD THE COMPLIANCE FILE TO EHP DIGITAL DOCS

[Log-in here and use the Digital Docs App](#) to upload the compliance file.

The Compliance File should be a PDF file uploaded upright and in a clear legible format, composed of all required documents on the Checklist. Don't upload a compliance file until everything is included in the package. The more complete the file, the quicker the review and approval, and the file AND fee must be received to start the review process. Be aware that Loans will go straight to deficient status if items are missing, or if the fee was not received or properly identified. Once you are ready to upload your documents select eHPDigital Docs and from the drop down menu click on New Upload and follow the prompts.

SUBMIT THE REQUIRED COMPLIANCE REVIEW FEE

The Compliance Review Fee may be submitted separately from the Compliance File.

eHPay is a secure, efficient method for lenders to pay the fees ON-LINE. Loans managed through eHPay are processed faster, without fee errors or other unnecessary delays. The Lenders Accounting Staff can access eHP FrontPorch and process the compliance fees payment easily via the Digital Docs and eHPay apps.

Not sure of the required fee for your loan? Use the **FIND MY FEE** feature and get the instant answer by entering the eHP loan number or by Program. Compliance Files Uploaded are NOT ready for review until the Compliance Review Fee Payment has been received by eHP.

USE **PAYMENT CENTRAL** to determine any loan that may be pending fees, unidentified payments, files pending payment and short payments.

LOANS PENDING FEES lists Compliance Files that have been uploaded successfully, but whose fee payment is still pending. Lenders can monitor this area to ensure their fees have been delivered in a timely manner.

UNIDENTIFIED PAYMENTS are payments received from your company without the proper identification to apply it to the intended loan. Lenders can monitor this area to ensure that payments made are being properly identified with the eHP LOAN NUMBER.

PAID LOAN FILES lists compliance file that have been paid.

SHORT PAYMENTS If an incomplete payment is submitted, it will be displayed indicating the amount paid and the correct fee amount.

CLEAR A DEFICIENT COMPLIANCE FILE

LOAN DEFICIENCIES ARE NOT ACCEPTED VIA EMAIL.

Clearing files deficiencies is critical to your loan being approved and ultimately purchased. In the Deficient Compliance Files drop down, choose View/Upload Corrected DEFIs. This area will assist you in viewing what needs to be corrected, which documents are approved and complete, and you will have the ability to upload the correction and communicate with us in one simple area.

Is very helpful in resolving outstanding issues and having broader visibility for all of your post-closing staff who may need to work on resolving these discrepancies.

Please make sure that you're shipping and post-closing staff is very familiar with this area. Remember your loan cannot be approved with outstanding deficiencies.

EHP COMPLIANCE APPROVAL

Following approval of Compliance File by eHousingPlus, lenders are notified and reminded of the purchase deadline.

SUBMIT MORTGAGE FILE & CREDIT PACKAGE TO SERVICER

The Mortgage File including Credit Package and it is sent to US Bank. The US Bank Delivery and Funding Checklist is found within the US Bank web site.

To locate the US Bank product guidelines and checklist [click on this link](#). Click on HFA guidelines, U.S. Bank HFA Lending Guide, 500: Housing Finance Agency Programs, Colorado, Denver, Product Guides. You may need to enable pop-up windows on your web browser. Please contact your IT Department for assistance with this. If you experience any technical difficulty, please contact US Bank HFA Division directly at 800-562-5165. (Rev. 01/04/23)

US BANK notifies lenders of Exceptions, posts exceptions online and sends a weekly summary of outstanding exceptions.

FINAL DOCUMENTS

The recorded mortgage documents should be sent to U.S. Bank.

Welcome to the Next Generation of eHousingPlus© Solutions



eHP FrontPorch Helpful Tips

Our new eHP FrontPorch graphical menu lets you access all apps and tools with one click. These apps were designed to assist you with the program requirements and workflow. In addition, eHP FrontPorch introduces new innovative tools such as Collaboration Station, Quick Tips, the eHPlaylist, and the Alerts and Notifications area. These NextGen Lender Platform tools have been designed to help you complete your tasks quick and easy.

eHProForms

eHProForms is our newly designed forms generation app where a lender will access all program related documents. Using a search feature to quickly access the loan file, it provides all of the program forms that are required for your specific loan.

The forms are now organized by purpose leading with compliance related forms which will be part of the compliance package you sent to eHousingPlus, the closing second lien assistance and other similar forms you will submit to the servicer and their package and two additional areas for special forms and documents that may apply to your loan. The forms instantly generate from your loan record so it's essential to make sure that you review the information for accuracy.

If something needs to be updated you can log into the eHPortal, edit the loan and you come back to eHP FrontPorch and regenerate the forms. It is easy and you can create forms as many times as you need with just one click. If your loan record has not been updated, your loans will be incorrect, and your file will be placed in deficient status.

Clicking the waffle menu at the top of the page is an easy way to get back to the main menu

eHP Front Porch Helpful Tips

Collaboration Station

Collaboration Station creates a history of any issue that has been communicated regarding a specific loan and provides certain status alerts.

In collaboration station you can create a note to save to the loan file or you can send a message to anyone in our compliance team.

Click the message icon and a menu of eHousingPlus staff will appear at the top with their role for you to make the appropriate selection. You may include your team members who have user credentials to eHP FrontPorch that may assist in expediting solutions for your loans.

In Collaboration Station, you can also find the Servicer notes and exceptions that need to be addressed with them. By providing this view to you it gives you transparency to any problem that has to be resolved related to the mortgage or collateral submitted to the Servicer.

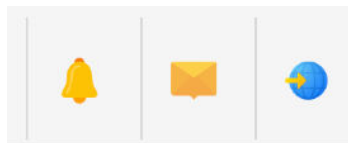
This view can be grouped, filtered, searched, and exported.

Quick Tips

Quick Tips is a library of useful tips to give you simple quick how to answers on common topics related to the process. It is a way to have short simple tips at your fingertips by roller subject where you can catch up and get you up to speed fast. These Quick Tips are a great place to search for frequent questions, concerns, or simply to educate yourself on a variety of topics.

eHPlaylist

The eHPlaylist is a newly created video platform with tutorials on where to perform tasks best practices and how-to's, all created to assist you with important information. Visual content is easy to access and understand and our playlist has a library of short concise and process-based learning topics. The video library has various categories and brief descriptions to easily build learning tools for your team. Together with Quick Tips, the eHPlaylist will provide you and your team with continuous learning resources to help you keep up to date with any platform or process changes.



Alerts and Notifications

The Alerts and Notifications area (bell and envelope icons) has been designed to provide you notifications of notes and messages related to your loans, with additional notification of status changes based on your role. When you send and receive messages using this app, you will receive a notification alert so you can easily see what's happening with your loans.

The last area on the notification panel (world icon) is made available to help you navigate to any of the program pages, guidelines, eHPUniversity and to view eHP News.

PROGRAM TIMETABLE

Buyers MUST HAVE A FULLY- EXECUTED SALES CONTRACT FOR A SPECIFIC PROPERTY in order to have funds reserved or be on a waiting list. The contract may be dated prior to the date of the loan application. Buyers may be pre-qualified. However, if the buyer does not have a contract on a property, program funds cannot be reserved for the buyer until such time as the buyer presents a valid contract. To assure that loans are purchased, please follow the Processing, Delivery and Purchase Timetable below. Please DO NOT reserve loans that cannot meet the timetable.

If the loan is not underwriter certified PRIOR to the loan closing, the loan is subject to cancellation. eHousingPlus notifies Lenders via email that the loan may be canceled if the underwriter certification is not completed. If the closing date is extended, please change the closing date in the eHPortal. If your underwriter needs additional time to complete the certification, just email eHousingPlus and ask that a Note be added to the file so the loan does not cancel. Should the loan reservation be canceled at any point during the reservation, the issuer may allow the loan to be reinstated at the higher of the mortgage rate originally reserved or the current program mortgage rate.

Loan Processing, Delivery and Purchase Timetable

Once a loan is reserved in the eHousingPlus system and is provided the Servicer's Loan number, the loan must be:

- Underwriter Certified PRIOR to loan closing
- Purchased within 70 days of loan reservation*

* 70 days is from reservation to loan purchase by the servicer (this means the loan file closed, received compliance approval and is purchased by US Bank).

(rev 9/21/22)

Loan Purchase Extension Fee

Any loan not purchased within 70 days will automatically receive a 30-day extension at the cost of 0.25% of the loan amount. Additional 30-day extensions will be applied as needed at a cost of 0.25% of the loan amount for each extension. Extension fee(s) will be netted by the Servicer when loans are purchased. (Rev 01/04/23)

PROGRAM FEES

eHousingPlus Fees

The program includes a first mortgage Compliance/Admin Fee of \$250 and a penalty fee of \$100 for files that are chronically deficient. The Compliance/Admin Fee is submitted with the Compliance File via eHP [FrontPorch using the eHPay App](#).

The **Compliance/Admin Fee** is the fee charged by the Program Administrator/Compliance Agent to process the applicant/borrower from Origination to Compliance Approval, and to assess that the lenders originating such loans are following Program guidelines for the benefit of the eligible borrower(s). The Program Administrator/Compliance Agent tracks the loan via its web-based system, and assists the lender in processing the loan ensuring eligibility to the program available offerings, which can include various rate options, and down payment assistance.

The Compliance/Admin fee includes the review of information and documents delivered in the form of a Compliance File by the originating lender, on behalf of the borrower. Additionally the Compliance review verifies that the lender has charged only the fees allowed by the Program. Contrary to this, approval may be denied and/or fees may have to be reimbursed to the borrower. The compliance file processing consists of required affidavits, application, closing documents, certain non-mortgage documents, tax returns where applicable and other pre-defined Program documents that are disclosed to the potential borrower(s). This is required to ultimately receive Compliance Approval. These documents can support both the first mortgage and any down payment assistance available, and are required to ensure eligibility to the Program, Federal, State and Local requirements, where applicable. The Compliance review verifies that the data and documents submitted meet all requirements, and may include those for first-time homebuyer, income limits, sales price limits, targeted areas, homebuyer education, rate, term, points, fee limits, LTV, FICO score, special state, city, county program requirements for qualified military, first responders, teachers, etc.).

US Bank Fees

\$400 Funding Fee.

\$84 Tax Service Fee (07/17/22).

These fees will be netted at time of loan purchase by U.S. Bank.

LENDER COMPENSATION

Any fee and expense imposed by lender must be reasonable, customary and comparable to other FHA, RD, VA, Fannie Mae and Freddie Mac loans of similar size. All fees and expenses must be fully disclosed to the Borrower in accordance with federal, state and local laws and regulations. Excessive fees, excessive expenses, and “Junk Fees” are considered contrary to HFA objectives and prohibited.

Origination Fee: Lender is allowed to charge and retain up to 1.50% of the original principal loan amount. This fee may be paid by buyer or seller as allowed by the agency. No additional points may be charged. Netted from closing. (Effective 03/17/23)

Discount or Additional Points: Not allowed

Service Release Premium: Paid upon the purchase of the loan by Servicer.

Type	Origination Max	SRP Amount
FHA, RD, VA	1.50%	1.25%
VA	1.50%	1.25%

(Effective 03/17/23)

Customary Charges Incurred by Lender: These should be nominal, customary and justified as pass through costs. Examples are as follows:

- Financing Costs – legal fees, underwriting fees and courier fees
- Settlement Costs – title and transfer costs, title insurance, survey/ILC, recording or registration costs
- Other Costs – doc prep fees, notary fees, hazard insurance premium, mortgage insurance premium, life insurance premium, prepaid escrow deposits and other similar charges allowable by the insurer/guarantor.

Archived Revisions Table 2022

DATE	REVISION DESCRIPTION	PAGE
05-09-22	Added Town of Eaton to eligible areas	8 & 10
06-05-22	Updated Contact Directory Updated Freddie Mac 80% AMI Limits Revised U.S. Bank Fees	5 8 22
06-17-22	Updated FHA & VA income limits (Over 80% and 80% and lower)	8 & 10
06-23-22	Updated Fannie Mae 80% AMI Limits	8
08-17-22	Added SE Assistance reservation directions	16 - 21
09-06-22	Clarified income calculation on Gov't Loan with a co-signer	8
09-21-22	Revised program timeline from 60 to 70 days Revised Underwrite and Certify section	28 22
12-14-22	Revised property search links	9 - 11
DATE	REVISION DESCRIPTION	PAGE
01-04-23	Added link to Fannie Mae HomeView homebuyer education course Renamed Compliance Process to: Process Summary from Training to Loan Purchase Revised link to US Bank web site Revised Loan Purchase Extension Fee	7 14 25 27
03-01-23	Revised FICO and DTI for VA and USDA-RD loan products	8
03-21-23	Revised Origination Fee and SRP effective 03/17/23	29
04-17-23	Added VA & USDA to manufactured home eligibility Lowered minimum FICO on manufactured homes to 660 Added manual underwrites on FHA mortgages	12 12 13
04-19-23	Added Refinance Requirements Added Subordination/Payoff Information	7, 15, 16 15
04-25-23	Removed eligible borrower criteria	
05-26-23	Revised assistance from a 2nd mortgage to a grant Clarified qualifying income Added borrower attestation to closing forms	6 9 24 & 25
06-15-23	Revised income limits	9
06-21-23	Added link to rates/offerings chart for assistance amounts Corrected Fannie Mae and Freddie Mac 80% AMI limits	6 9
06-28-23	Removed Refinance	7, 15, 17
10-02-23	Revised contact directory Added eHP FrontPorch	5

		Various
11-2-23	Updated required forms and processes	6, 12, 16 -18